

I have a complaint about Frontier Communicaitons. They have charged me for services recently that in the past I have not had to pay for. When I call to talk to them about it they try to sell me more services and do not resolve my concerns.

I recently made some changes to my phone service which they charged me over \$100.00 just to cancel or add services. That does not include the charges of those services.

They have misrepresented themselves on numerous occasions over the phone and when I confront them about it they deny that is what was said. They had me down for service to install a jack and that is not what was done but what I was charged for.

I have no other phone options and they know it so they charge at will for services and I have no choice but to pay them. I also am not appreciative of being lied to about services provided or charges that I will have to pay.